

# SOUTH WAIRARAPA DISTRICT COUNCIL

2 SEPTEMBER 2020

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## AGENDA ITEM C3

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### POSITIVE AGEING STRATEGY IMPLEMENTATION PLAN

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#### **Purpose of Report**

To inform Councillors of the update on the Wairarapa Region Positive Ageing Strategy and seek endorsement for the South Wairarapa District Council Positive Ageing Strategy Implementation Plan.

#### **Recommendations**

Officers recommend that the Council:

1. *Receive the Positive Ageing Strategy Implementation Plan Report.*
2. *Endorse the South Wairarapa District Council Positive Ageing Strategy Implementation Plan.*

#### **1. Executive Summary**

The Wairarapa Positive Ageing Strategy (Appendix 1) was developed by the three Wairarapa District Councils to prepare for our ageing community.

A draft South Wairarapa District Council (SWDC) Positive Ageing Strategy Implementation Plan (Appendix 2) has been prepared and is attached for consideration.

#### **2. Background**

The Wairarapa Positive Ageing Strategy outlines the way in which the councils will work together to improve and integrate their work for our older people. Our population is ageing rapidly and in the next 25 years the number of Wairarapa residents aged over 65 is expected to increase by nearly 79% to nearly 15,000 or 1 in 4 residents.

The strategy was launched in August 2019 with a vision of “Our kaumātua/older residents lead valued, connected and fulfilling lives”.

### 3. Goals of the Strategy

The strategy goals are based on the World Health Organisation's Age-Friendly priorities and the Office for Seniors' Positive Ageing Strategy. The specific goals chosen for Wairarapa were selected through local research and consultation, and subsequently prioritised by elected representatives.

These goals are:

- **Community support and health services** support older peoples' wellbeing
- **Communication and engagement** with older people is respectful, appropriate and engaging.
- **Transport** options are affordable and accessible for older people.
- **Cultural diversity** – our community is proud of, and inclusive of all cultures.
- **Housing** options are appropriate, safe, and accessible for older people.
- **Places, spaces and activities** are safe, affordable, and provide enjoyable choices for older people.

### 4. SWDC Implementation Plan

Each Council has developed an individual Implementation Plan aligning with the Positive Ageing Strategy goals. The Implementation Plan is a high-level document to guide the implementation process. More detailed plans will be developed for each action.

The Strategy and Plan will have oversight by the SWDC Assets and Services Committee.

A combined council Steering Group is responsible for the completion of the actions within approved timeframes. Members are Karen Yates, Policy and Governance Manager, SWDC; Gerry Brooking, People and Wellbeing Manager, CDC; Aaron Bacher, Community Development Advisor, MDC and Lisa Matthews; Regional Positive Ageing Coordinator.

The Steering Group has set four key priorities for the next three months:

1. Covid-19 – response to older persons
2. Working with staff to address areas of work in the Plan
3. Māori engagement and feedback
4. Communication with older persons

#### 4.1 Financial Considerations

Funding for the Regional Positive Ageing Coordinator's role was provided by the three councils on a one-year fixed term basis due to expire in July 2021. The Coordinator is based in the Community Services Team at the Carterton District Council.

Additional funding of the Coordinator's role from July 2021 will need to be secured to facilitate Implementation Plan actions.

## **4.2 Consultation Requirements**

The decision does not directly impact individuals and does not engage Council's Significance and Engagement Policy. The Council will engage with stakeholders as the implementation plan progresses.

## **4.3 Financial Implications**

There will be financial implications associated with the delivery of some of the actions in the Implementation plan. These will be scoped further and approval sought as necessary.

## **5. Appendices**

Appendix 1 – Wairarapa Regional Positive Ageing Strategy (link to document)  
<https://www.swdc.govt.nz/joint-wairarapa-councils-positive-ageing-strategy>

Appendix 2 – Draft South Wairarapa District Council Positive Ageing Strategy Implementation Plan.

Contact Officer: Lisa Matthews, Regional Positive Ageing Coordinator

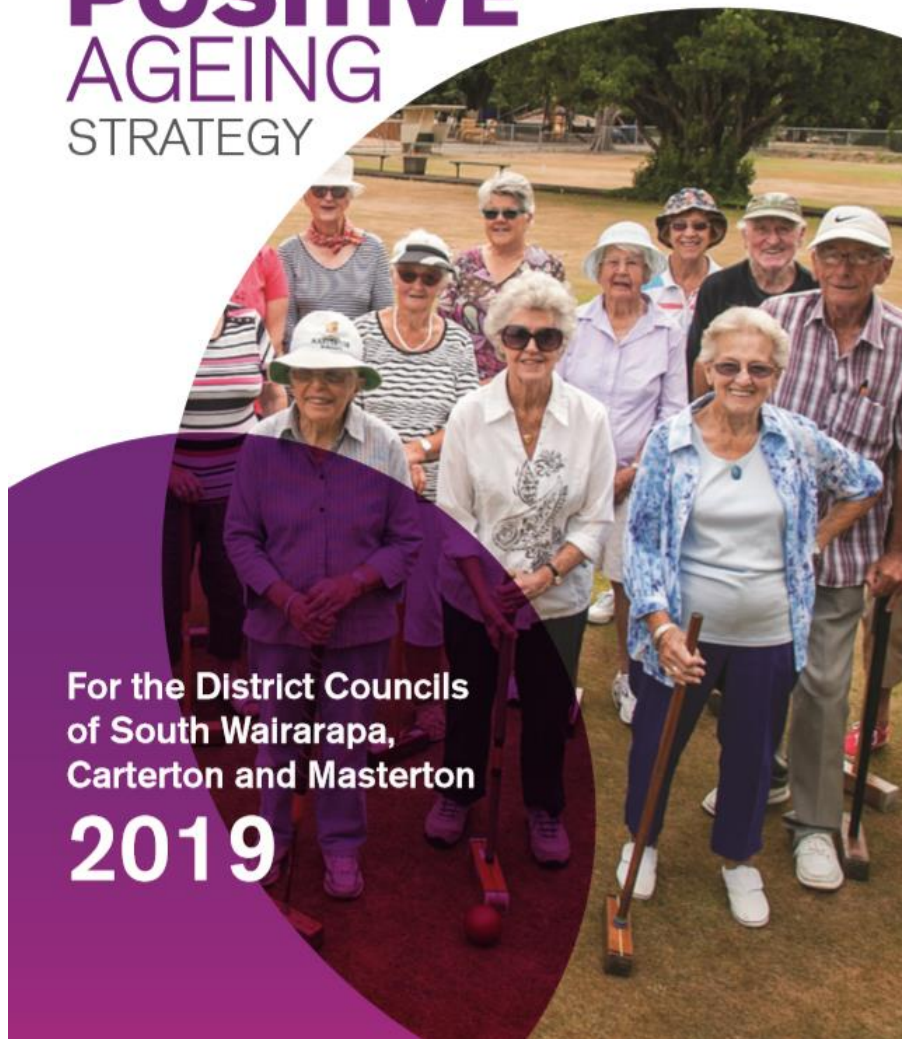
Reviewed By: Karen Yates, Policy and Governance Manager

# Appendix 1 – Wairarapa Region Positive Ageing Strategy

Te Hōkai Nuku

WAIRARAPA REGION

## POSITIVE AGEING STRATEGY



Please click on image above to view the Wairarapa Region Positive Ageing Strategy.

Alternatively, you may use the below web address:

<http://www.swdc.govt.nz/sites/default/files/Wairarapa%20Region%20Positive%20Ageing%20Strategy%20FINAL.pdf>

**Appendix 2 – Draft South Wairarapa  
Positive Ageing Strategy  
Implementation Plan**

## SWDC Positive Ageing Strategy Implementation Plan 2020-2023

Goal	Priority	Project	2020/21	2021/22	2022/23
<b>Goal 1: Community support and health services</b>	<b>High</b>	Ensure the needs of older people are met in an emergency	<ul style="list-style-type: none"> <li>• COVID 19 – recovery and response</li> </ul>	<ul style="list-style-type: none"> <li>• Review</li> </ul>	<ul style="list-style-type: none"> <li>• Review</li> </ul>
	<b>Med</b>	Accessibility audit of key Council assets enjoyed by older people	<ul style="list-style-type: none"> <li>• Research best practice accessibility auditing</li> <li>• Identify public places and spaces most used by older adults</li> </ul>	<ul style="list-style-type: none"> <li>• Develop implementation plan including timetable of audits</li> <li>• Source funding if necessary</li> </ul>	<ul style="list-style-type: none"> <li>• Implement</li> </ul>
	<b>Low</b>	Build working relationships and partnership projects with DHB and other community health providers	<ul style="list-style-type: none"> <li>• Relationships and processes for information sharing established</li> <li>• Partner projects identified</li> </ul>	<ul style="list-style-type: none"> <li>• Partnered projects developed</li> </ul>	<ul style="list-style-type: none"> <li>• Partnered projects developed</li> </ul>
	<b>Med</b>	Proactively support a Council ageing workforce	<ul style="list-style-type: none"> <li>• Develop HR policy and implementation plan in support of a positively ageing workforce</li> <li>• Share with Councils</li> </ul>	<ul style="list-style-type: none"> <li>• Implement</li> </ul>	<ul style="list-style-type: none"> <li>• Review policy effectiveness</li> </ul>
<b>Goal 2: Communications and engagement</b>	<b>High</b>	Customer service training on communicating with older people	<ul style="list-style-type: none"> <li>• Identify provider and provide training to customer service staff</li> </ul>	<ul style="list-style-type: none"> <li>• Provide training to new staff</li> </ul>	<ul style="list-style-type: none"> <li>• Provide training to new staff</li> </ul>
	<b>High</b>	Council website rebuild includes review from the perspective of older people	<ul style="list-style-type: none"> <li>• Accessibility standards applied</li> <li>• Testing includes older persons perspective</li> </ul>	<ul style="list-style-type: none"> <li>• Review</li> </ul>	<ul style="list-style-type: none"> <li>• Review</li> </ul>

	<b>Med</b>	Ensure good practice community advice mechanisms in place for staff and elected members	<ul style="list-style-type: none"> <li>• Research advisory mechanisms to elected members and officers from older peoples</li> <li>• Review of existing Council stakeholder/advisory groups for effectiveness in providing advice from older adults</li> </ul>	<ul style="list-style-type: none"> <li>• Make recommendations</li> </ul>	<ul style="list-style-type: none"> <li>• Review</li> </ul>
<b>Goal 3: Transport</b>	<b>Med</b>	Advocate for improved bus services and greater connectiveness	<ul style="list-style-type: none"> <li>• Establish key contacts, information and advocacy pathways eg LTP, regional Mayors Forum, NZTA</li> </ul>	<ul style="list-style-type: none"> <li>• Community advice mechanism(s) able to give feedback</li> </ul>	<ul style="list-style-type: none"> <li>• Review</li> </ul>
	<b>Med</b>	Roading contractors prioritise areas of greatest use by older people to ensure improved safety and accessibility	<ul style="list-style-type: none"> <li>• Create a 'hotspot map' of the high-density populations of older adults and places they visit (eg Medical centres, CBD)</li> <li>• Ensure roading contracts take account of these.</li> </ul>	<ul style="list-style-type: none"> <li>• Implement and monitor</li> </ul>	<ul style="list-style-type: none"> <li>• Implement and monitor</li> </ul>
	<b>Low</b>	Ensure appropriate levels of accessible parking	<ul style="list-style-type: none"> <li>• Conduct a demand analysis for carparking</li> </ul>	<ul style="list-style-type: none"> <li>• Source funding and implementation</li> </ul>	<ul style="list-style-type: none"> <li>• Review</li> </ul>
	<b>Med</b>	Ensure appropriate advice from older people needed to ensure CBD planning is age-friendly	<ul style="list-style-type: none"> <li>• District Plan review and Spatial Plan development have older persons input</li> </ul>	<ul style="list-style-type: none"> <li>• Review</li> </ul>	<ul style="list-style-type: none"> <li>• Review</li> </ul>
<b>Goal 4: Cultural Diversity</b>	<b>High</b>	Strengthening relationships with Māori	<ul style="list-style-type: none"> <li>• Establish relationships with a wider range of Māori community groups</li> </ul>	<ul style="list-style-type: none"> <li>• Relationships and processes for information sharing established</li> <li>• Partner projects identified</li> </ul>	<ul style="list-style-type: none"> <li>• Partner projects developed</li> </ul>

	<b>High</b>	Treaty of Waitangi and cultural competency training for all staff and elected members	<ul style="list-style-type: none"> <li>• Treaty Training provided</li> </ul>	<ul style="list-style-type: none"> <li>• Provide training to new staff</li> </ul>	<ul style="list-style-type: none"> <li>• Provide training to new staff</li> </ul>
	<b>Med</b>	Support bi-cultural and multi-cultural activities	<ul style="list-style-type: none"> <li>• A stocktake completed which includes role of and participation by older people in events</li> <li>• Gaps identified</li> </ul>	<ul style="list-style-type: none"> <li>• Events facilitated/developed</li> </ul>	<ul style="list-style-type: none"> <li>• Events facilitated/developed</li> </ul>
<b>Goal 5: Housing</b>	<b>Med</b>	The District Plan and Regulations teams are informed of and take account of the needs of older people	<ul style="list-style-type: none"> <li>• Results of the Positive Ageing Strategy research shared with asset managers</li> <li>• Updated with next census information</li> <li>• Insights integrated into future plans</li> </ul>	<ul style="list-style-type: none"> <li>• Implement</li> </ul>	<ul style="list-style-type: none"> <li>• Implement</li> </ul>
<b>Goal 6: Places, spaces and activities</b>	<b>Med</b>	Ensure sufficient development of public spaces, places and corridors for an ageing population	<ul style="list-style-type: none"> <li>• Results of the Positive Ageing Strategy research shared with asset managers</li> <li>• Updated with next census information</li> <li>• Insights integrated into future plans</li> </ul>	<ul style="list-style-type: none"> <li>• Implement</li> </ul>	<ul style="list-style-type: none"> <li>• Implement</li> </ul>
	<b>Med</b>	Stocktake of community and services and activities for older people	<ul style="list-style-type: none"> <li>• Stocktake undertaken</li> <li>• Gaps and opportunities identified</li> </ul>	<ul style="list-style-type: none"> <li>• New opportunities facilitated/developed</li> </ul>	<ul style="list-style-type: none"> <li>• New opportunities facilitated/developed</li> </ul>





